

ABBNEY PRESCHOOL



Expected Conduct from Parents and Visitors Policy

At Abbey Pre-school we believe strongly in developing positive relationships with our parents and carers and we endeavour to maintain this through our friendly approach and open door policy. We recognise that a child's time at pre-school requires a partnership between home and the setting which is vitally important in providing the best consistency of care for the children. The purpose of this policy is to provide a reminder to all parents and visitors to Pre-school about expected conduct so that we can all work together to ensure a safe and positive environment for our children. This policy should be considered alongside our Inclusion, Equality and Diversity policy.

We expect parents and carers to show respect and concern for others by:

- supporting the respectful ethos of the pre-school by setting a good example in their speech and behaviour towards all members of the pre-school (staff, volunteers committee members, other parents and children)
- maintaining positive lines of communication and working together with staff for the benefit of the children
- resolving issues of concern or clarifying specific events with staff whilst they are in the setting and being mindful that whilst staff and volunteers wish to maintain a positive relationship they may be unable to discuss issues when away from the pre-school
- correcting their own child's behaviour on the pre-school premises especially where it could lead to conflict, aggressive or unsafe behaviour
- respecting the pre-school environment
- following the parking guide lines outside the pre-school and being mindful of other children and parents with regard to this

In order to support a peaceful and safe pre-school environment Abbey Pre-school cannot tolerate:

- the use of disruptive behaviour which interferes with the operation of the pre-school
- the use of offensive language or displays of temper in Pre-school
- threatening harm or the use of physical aggression towards staff or other families
- abusive or threatening emails, texts, phone or social network messages
- slanderous comments about incidents or alleged incidents relating to Pre-school, the staff or other families