

# ABBNEY PRESCHOOL

## **Expected Conduct from Parents and Visitors Policy**

At Abbey Pre-school we believe strongly in developing positive relationships with our parents and carers and we endeavour to maintain this through our friendly approach and open door policy. We recognise that a child's time at pre-school requires a partnership between home and the setting which is vitally important in providing the best consistency of care for the children. The purpose of this policy is to provide a reminder to all parents and visitors to Pre-school about expected conduct so that we can all work together to ensure a safe and positive environment for our children. This policy should be considered alongside our Inclusion, Equality and Diversity policy.

### **We expect parents and carers to show respect and concern for others by:**

- supporting the respectful ethos of the pre-school by setting a good example in their speech and behaviour towards all members of the pre-school (staff, volunteers committee members, other parents and children)
- maintaining positive lines of communication and working together with staff for the benefit of the children
- resolving issues of concern or clarifying specific events with staff whilst they are in the setting and being mindful that whilst staff and volunteers wish to maintain a positive relationship they may be unable to discuss issues when away from the pre-school
- correcting their own child's behaviour on the pre-school premises especially where it could lead to conflict, aggressive or unsafe behaviour
- respecting the pre-school environment
- following the parking guide lines outside the pre-school and being mindful of other children and parents with regard to this

### **In order to support a peaceful and safe pre-school environment Abbey Pre-school cannot tolerate:**

- the use of disruptive behaviour which interferes with the operation of the pre-school
- the use of offensive language or displays of temper in Pre-school
- threatening harm or the use of physical aggression towards staff or other families
- abusive or threatening emails, texts, phone or social network messages
- slanderous comments about incidents or alleged incidents relating to Pre-school, the staff or other families